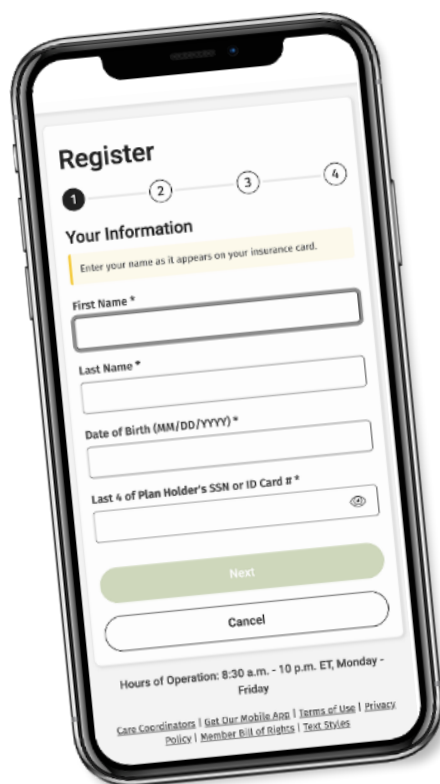




GET STARTED WITH QUANTUM HEALTH



HOW TO REGISTER

The Quantum Health app and website make managing your healthcare and benefits easier than ever.

1. **Download** the Quantum Health app or go to hcshealthplan.com.
2. Click on **Register**.
3. **Provide the information** requested. Anything with an asterisk (*) is required. You'll need to provide your first and last name, date of birth and last four digits of the plan holder's Social Security number.
4. Click **Next**.
5. **Set up** two-factor authentication using your email or mobile phone number.
6. **Check** for a verification code that will be sent to your email or phone.
7. **Enter** the verification code to complete your registration.

Your Quantum Health Care Coordinators are here to help

If you can't find what you need or have any questions, contact us. We're just a tap, click or call away!



hcshealthplan.com

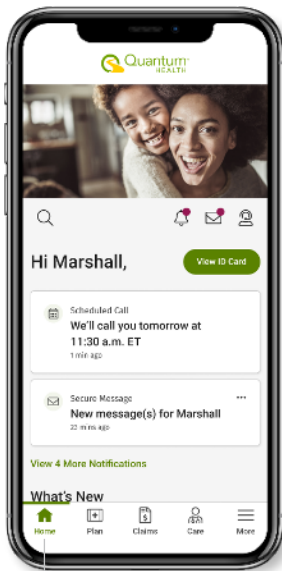
(866) 790-4419

(Monday-Friday, 8:30 a.m.-10 p.m. ET)

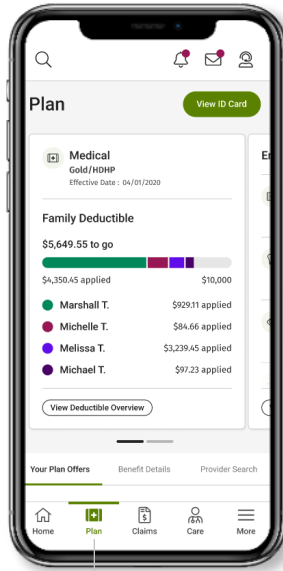
**Hancock County
School Consortium**



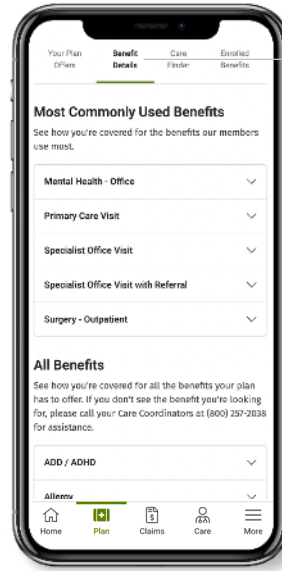
NAVIGATING THE QUANTUM HEALTH APP AND WEBSITE



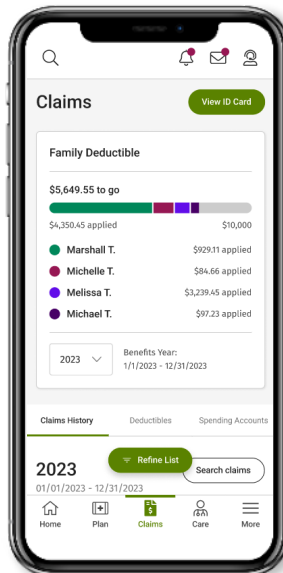
- 1 **Home page:** See your new notifications, secure messages, upcoming appointments and download your ID card.



- 2 **Plan tab:** View your plan and benefits details.

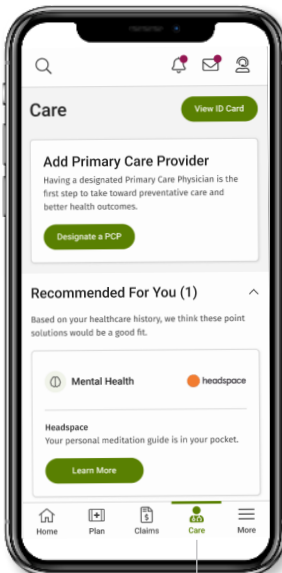


- 3 **See your medical benefits:**
 1. Go to **Plan** and click on **Benefit Details**.
 2. Tap or click on the dropdown menu to see the benefit you want to learn more about.

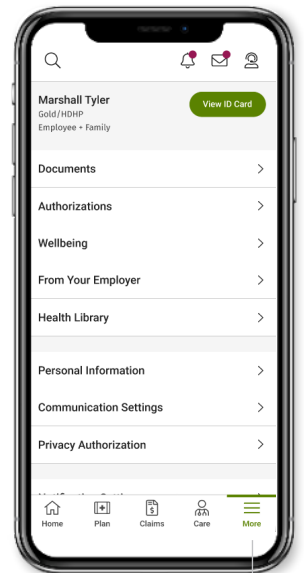


- 4 **Claims tab:** Manage your claims, review your deductibles and manage your accounts.
Go to **Claims** and click on **Claims History** to view all claims for you and your dependents.

NOTE: If your dependent is age 18 or over, they'll need to create their own account to give you access to their claims. In their Profile and Settings, under Privacy Authorization, your dependent will need to check the box for you to have access.



- 5 **Care tab:** Search for in-network providers, enter a primary care provider and review recommended care.



- 6 **More menu:** Update your profile, see plan documents and more.



hcshealthplan.com

(866) 790-4419

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Hancock County
School Consortium



WHATEVER IT TAKES



We're problem-solving, frustration-fighting people on a mission to make your healthcare simpler.

From replacing ID cards to more complicated matters, like resolving an incorrect medical bill, no request is too big or small for your Quantum Health Care Coordinators.

Think of us as your personal team of nurses, benefits experts and claims specialists who will do whatever it takes to support your unique healthcare needs. We're your one resource to contact whenever you need help with your healthcare or benefits.

Empowered and resourceful, Care Coordinators do things like:

- Get answers to claims, billing and benefits questions
- Find in-network providers
- Verify coverage and get prior approval if needed
- Contact providers to coordinate your treatment
- Review your care options
- Replace ID cards

**WHATEVER IT TAKES TO
MAKE YOUR BENEFITS
WORK FOR YOU**

Sometimes we may call you – but we wouldn't call if it weren't important. We might call if:

- You could save on your out-of-pocket costs
- There is a concern with your prescriptions
- Insurance information is needed
- You qualify for a coaching program
- We need to follow up on a procedure or discharge



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School Consortium**

